



Pre-Existing Condition and Heat Treated/Tempered Glass Waiver

Hire, approval of estimate or acceptance of services indicates the following:

Client agrees and understands that it is common for existing defects or imperfections (including but not limited to cracks, scratches, hazing, etc) in window glass, frames, etc to be exposed or come to light after a cleaning. Therefore, Client agrees that NuVista Window Cleaning has no responsibility to repair, make whole, or in any way be held responsible for pre-existing conditions related to the Client's windows, gutters, light fixtures, siding, or soffits. This includes (but is not limited to) non functioning pulley and weight systems, damaged IG (insulated glass) seals, painted shut windows, broken (cracked) glass panels, scratches in glass, missing gutter hangers, improperly nailed siding, loose soffit materials, or electrical shorts in lighting fixtures.

Client understands and agrees that due to widespread problems with poor quality glass fabrication and possible scratching during manufacturing, installation or during nearby and surrounding construction; NuVista will not be liable for any scratches on any glass, especially heat strengthened glass during standard window cleaning or during window cleaning requiring removal of construction material (such as, but not limited to: plaster, paint, mortar, silicone, tape, stickers, etc.)

It is accepted and understood by ALL parties that properly used razor blades/scrapers and steel wool are standard tools and techniques for window cleaning and can safely remove limited amounts of construction debris from quality glass without scratching the glass surface. Furthermore, it is accepted that the use of razor blades/scrapers and steel wool may be employed on window cleaning needing removal of construction material and no other cleaning method will be offered by NuVista to remove construction debris or material from any glass surface.

Client agrees that they have received, reviewed and understood the information herein and can request educational material, websites, and/or links to be provided by NuVista regarding fabricating debris and defective glass. Client also agrees that there is no pre-existing inventory list of scratches or pre-existing inventory list of damage.